



PAYMENT OPTIONS

Now there are more ways than ever to keep the water flowing without having to leave home.

1. Paperless Billing:

If you call our office and sign up for eBill, we will send you an email each month letting you know that your bill has been created. You simply log into our portal where you can view, print and pay your bill online.

2. Electronic Payment Made Through cantonutilities.com:

At cantonutilities.com/payment you can pay your bill by check, debit or credit card. Simply log in with your account number. (Check payments are free, there is a \$5 transaction fee for any cards).

3. Online Payments:

If you are set up for Bill Pay with your financial institution, you can pay through that online system.

4. Auto Pay:

Wish you didn't have to worry about paying your water bill? You don't! If you sign up for Auto Pay, Canton City Utilities will deduct the charges from your checking account on or very near the due date on the bill. If you choose this option, please download the form at cantonutilities.com

5. Pay by Phone:

Wan it done right now? Call our office at 330-649-8100 and pay by phone with check, credit or debit cards. (Check payments are free, there is a \$5 transaction fee for any cards).

6. Drop Box:

In the neighborhood anyway? An indoor drop box is located in the lobby outside our office doors at 306 2nd ST SE, Canton 44702 (Corner of Walnut and 2nd SE). An outdoor drop box is available at all times. (Please make certain that name, address and account number are on the payment).

7. US Mail:

Your Canton City Utility bill comes with a mail in envelope, which you can leave in your mailbox for the postman to pick up.

Canton City Utilities will be engaging new payment software in the near future, allowing more payment options.

Canton City Utilities  306 2nd ST SE  Canton OH 44702  330-649-8100

cantonutilities@cantonohio.gov  cantonutilities.com